Maternal and Child Health, a module of the Community Services Suite is a powerful yet easy to use system which automates many of the procedures and functions associated with the efficient management of Maternal and Child Health Services to children and families.

- Efficient, centralised collection and storage of a wide range of details for:
  - **Children**
    - Birth Details, Medical info, Enrolment, Feeding, Contacts
    - Test Results/Referrals/Vaccinations
    - All Bookings recorded including cancellations
    - Home, Centre and Telephone Consultations
    - Child At Risk factors & indicators
    - Unlimited Notes
    - Record of Letters generated
  - **Prime Carers and families**
    - Mothers/Fathers medical and special needs
    - Referrals for any family member
    - Family At Risk factors & indicators
    - Programs invited/attended
    - Unlimited Notes
    - Record of Letters generated

- Records details of MCH centres and staff rosters
  - Record Roster for Staff at Centres, Transfer Roster to other Staff or Different Centres

- Features an extensive Booking Diary and Central Bookings Diary, which includes:
  - Easily create a booking for a child for a consultation inc booking notes that may assist relievers
  - Record cancellations, reschedules, no shows etc.
  - Record unavailable times for meetings/training/lunch break /Community Strengthening Activities
  - Colour scheme for activities to visualise what is happening at all Centres for a selected day
  - Simple to record Team meetings for all staff in one step
Maternal & Child Health Module

- Consultation recording facility includes:
  - Key Age and Stage Assessments inline with DEECD data collection requirements and additional Consultations
  - Extensive Growth/Feeding recording easily to see correlations
  - General Consultation Notes and Recording of Counselling for parent/child
  - Record Referrals of child and or family member
  - Records PEDS Assessment results and notes, Brigance and Brigance referrals
  - Hearing Risk Assessments
  - Infant Sleeping arrangements
  - Recording of Recommended Contact

- Ability to refer to prior Consultation notes while in a current Consultation

- Ability to plot and print child’s growth on percentile/growth charts

- Over 85 easy to produce reports relating to:
  - Child/family details, Consultation and Referrals
  - Birth Notices and Enrolment reporting
  - Reminder letters for Consultations, Invitation Program letters, First Time Parents etc
  - Statistical reporting about Birth Notices, Cancellations, Average Birth Weight, Age of Primary Carer
  - Daily Tally Sheet, Daily Activity Sheet, Annual Report and Key Age and Stage Report as per DEECD guidelines

- Links to MS Word for ad hoc reports, mailing labels, mail merge letters etc.

- Ability to set up mothers groups/programs, produce invitations and attendance lists

- Optional Informix ONLY link to Civica’s Name and Address

Total Package
- Implementation assistance, User Training, Phone Support line, Remote access diagnostics, Maintenance/enhancement program

Technical Environment
Operating systems
- XP, Vista, Windows7, Citrix Metaframe
RDBMS
- SQL Server, Informix